

Community Resource Guide



Agencies listed may have certain eligibility criteria for services and we cannot guarantee that all agencies will be able to provide assistance. This is only a partial list of community agencies.

We hope you will use this as a tool to assist you in locating needed resources.

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Child Care

Childcare Resources, Inc. 704-376-6697
Subsidized Childcare

Head Start 704-333-0203
Child development programs for low income children ages 3 and 4.

YMCA 704-716-6200
After-school and summer camp

Clothing

Crisis Assistance Ministry 704-371-3001 ext 117

C.U.P Ministry 704-331-4806

Community Outreach Christian Ministry 704-333-4280
Open Tuesday and Wednesday 11:00 am to 1:00 pm.

Jackson Park Ministries 704-392-4981
Clothing closet for children
Appointments made Monday after 1:00 pm.

Bureau Seventh Day Adventist Church 704-377-4741
Call for appointment

Pregnancy Resource Center 704-372-5981
Clothing vouchers for class participants.

Charlotte-Mecklenburg Schools
Contact the principal of your school or your school's PTA for assistance with purchasing school uniforms or clothing needs for a school age children through Operation School Bell.

Resources for Children, Youth and Families

100 Black Men of Charlotte: Group mentoring program for middle-school aged boys. Scholarship support available. 704) 375-7300; www.100blackmenofcharlotte.org

A Child's Place: Education and support services for children, enrolled in a Mecklenburg County school, and their families who are homeless or at risk of becoming homeless. www.achildsplace.org, 601 East 5th Street, Suite 230, (704) 343-3790

After School Enrichment Program (ASEP): Offers after school programs along with summer camps. www.cms.k12.nc.us, (980) 343-5567

Alexander Youth Network: Diagnostic and outpatient mental health services, day treatment and residential services and **The Relatives Crisis Shelter:** Short term shelter with immediate access to direct services to youth age 7-17 years at-risk or in crisis situations. Provides individual and family intervention services, walk-in and telephone crisis services, community referrals, and follow-up services. 119 East 8th St, 704-377-0602

Allegro Foundation: A Champion for Children with Disabilities is a 501(c) 3 non-profit organization that combines movement instruction with educational & medical expertise, creating new techniques to teach children with disabilities and enhance their quality of life. 704-364-4063

Amigos de Cristo- Huntersville: Provide academic support to children (K-5th) in the Latino/Hispanic community so that they may succeed in EOG testing. Offers homework support, basic remedial help in reading, writing, and math, and small group tutoring. Locations: 201 S. Old Statesville Rd: (704) 488-7082. Tutoring offered Monday and Tuesdays 4:00-5:30 pm during school year.

Area Mental Health (Mecklink Behavioral Healthcare) - Information and Referrals: (704) 336-6404 (MeckLink), www.charmeck.org

Big Brother/ Big Sister Program: Mentoring service for children ages 5-18. Helps children reach their potential through professionally supported one-to-one relationships. www.bbbscharlotte.org, 3801 E. Independence Blvd, Suite 101, (704) 910-1301

Boys and Girls Club: After school and summer camp programs provide a safe place to learn and grow and support ongoing relationships with caring, adult professionals. www.bgccharlotte.org, (704) 334-4731

Boy Scouts of America: Prepares young people to make ethical and moral choices by instilling in them the values of the Scouts. www.mccscouting.org, 1410 East 7th St, (704) 333-5471.

Girl Scouts Hornet's Nest Council: Programs for girls that build courage, confidence, and character. www.hngirlscouts.org, 7007 Idlewild Rd, (704) 731-6500

Bright Hopes, Inc. is a non-profit community organization organized to implement projects that stimulate improved school attendance of students in Charlotte Mecklenburg Schools. (704)-535-2759

CARS Inspiring Youth harnesses the power of automobiles to inspire at-risk teens to finish their education and learn a practical, lifetime skill. 704-608-0374; www.carsinspiringyouth.org

Circle de Luz radically empowers young Latinas by supporting their transformation through extensive mentoring, holistic programming and scholarship funds for further education. <http://circledeluz.org/>

Child Proof Advice was established in 2009 to assist the parents and caregivers of preschool age children in providing for a safe home environment. We are fully committed to providing a comprehensive educational program helping caregivers in reducing the number of preventable injuries of children. 704-364-9817; www.childproofadvice.org

Children and Family Services Center: Improving the lives of children and families through an innovative partnership of community resources that promotes strong families and advocates for change. 704-943-9400

Council for Children's Defense: Attorneys, advocates, and professional staff dedicated to serving children and connecting them to vital services. www.cfcrights.org, 601 East Fifth St Suite 510, (704) 372-7961

The Center for Community Transitions (formerly Energy Committed to Offenders): Offers emergency referrals for ex-offenders, as well as counseling, employment services, and support groups. Family Support group meets the 1st and 3rd Mondays of the month. 2226 North Davidson St., 704-374-0762

Charlotte Mecklenburg Schools: Public school system for students pre-K-12 in Mecklenburg County. After-school care offered for elementary students at some locations, for a fee. Dial-A-Teacher assists students with homework questions (operates during school year). Family Application Center: 1600 Tyvola Rd. 980-343-5335

Child Care Resources, Inc: Works with families and communities to ensure that children have access to high quality, affordable early learning and school-age opportunities and experiences which enable them to succeed in school and in life. www.childcareresources.org, 4601 Park Rd, Suite 500, (704) 376-6697

Child Development Center- Easter Seals: To provide early intervention and child care services for children with and without disabilities, including speech, physical, occupational and developmental therapy. 716 Marsh Rd., (704) 522-9912

CMS Parent University: Provides offerings to enrich parents' ability to support their children's academic success and well-being. 1600 Tyvola Rd, (980) 343-0318

Communities in Schools of Charlotte-Mecklenburg (CIS): Dropout prevention organization that helps young people learn and prepare for life by connecting needed community resources with schools. Provides tutoring and mentoring. 601 East 5TH Street, Suite 300, www.cischarlotte.org, (704) 335-0601, Sign up through your school.

Exceptional Children's Assistance Center: Improves the lives and education of children. NC Parent Training and Information Center for parents and families with children who have disabilities or special needs and their teachers. www.ecac-parentcenter.org, 907 Barra Row, Suites 102/103, (704) 892-1321, (800) 962-6817

Faith Hope Love Mentoring Program: exists to develop elementary school aged children academically and spiritually. The parents attend one night a month for updates on the partnerships between the school, the program and the mentor. They also receive parenting classes. The children come after-school and receive a mentor. Children are mentored from 5:00 pm-Family Outreach and Counseling Center: Provides marital and family therapy; non-custodial fathers and youth support programs; family life workshops; family, juvenile, neighbor, divorce and visitation mediation; and family intervention and supervised visitation. (704) 509-9917; 200 W Sugar Creek Rd

Family Support Network Charlotte: This program offers support for families of children with special needs by providing a one-on-one parent match with a trained support parent for emotional support, assistance in finding community resources, and sharing parenting experiences. (704) 336-7173

Florence Crittenton Services of Charlotte: Provides comprehensive health, educational and social services for single pregnant and non-pregnant adolescents, women and their families. Offers residential/non-residential programs to assist young women age 10 and older experiencing the problems associated with pregnancy, single parenting and adoption. www.fcsnc.org, 1300 Blythe Blvd, (704) 372-4663

Friendship Missionary Baptist Church: Provides academic support for students and promotes college attendance by offering college tours. www.friendshipcharlotte.org, 3400 Beatties Ford Rd, (704) 392-0392

Gang of One: Seeks to prevent youth from joining gangs, support youth being pressured to join gangs, and assist youth in getting out of gangs. 601 East Trade St, www.gangofone.org, (704) 432-4264

Genesis Project 1, Inc/ Family Wellness Center, Inc: Offers family counseling, play therapy, school advocacy, crisis intervention, intensive in-home services, substance abuse services, and community programming for health- mental, physical, spiritual, financial, and social. 5108 Reagan Drive Suite 14, (704)596-0505, www.genesisproject1.org

Girl Talk Foundation Inc: A non-profit, character building organization for girls ages 11-16 in which we focus on empowering girls to be leaders, promoting self-esteem, critical thinking, build character and self respect in young girls. 801 East Morehead St, (704) 335-5885 www.girltalkfoundationinc.com

Girls on the Run: Prevention program for girls in the 3rd through 8th grade. Educates and prepares girls for a lifetime of self-respect and healthy living. www.gotrcharlotte.org, 120 Cottage Pl, (704) 837-0088

Charlotte Care Services, Inc: Dedicated to providing clients in need of trusted, reliable caregivers. Caregivers are available on an hourly, daily or weekly basis. Clients may need a caregiver either on an on-call basis or on-going. 310 East Blvd, (704) 335-0501. <http://charlottecareservices.com>

Grandparent Support Group - Family Caregiver Support Program- Services for Adults, Dept of Social Services: Monthly support group for grandparent raising grandchildren or other relative caregivers of children up to age 17. The meetings provide an opportunity for people to come together and talk about their experiences, their joys and sorrows, and the challenges each of them face daily, making it easier for them to know that they are not alone. We meet the second Monday of each month at 3205 Freedom Dr (5:30 pm-8:30 pm). Childcare and evening meal provided. For more information or to RSVP please contact Lavern Weathers at 704-336-8520.

Greater Enrichment: To provide an out-of-school time educational program that is fun and enjoyable for eligible school age (K-5th grade) students and their parents. 2035 Patton Avenue, www.gepinc.org, (704) 334-8518

HERO Program/ Women's Commission: Provides domestic violence support groups, individual counseling, and case management services to children and teens, ages 5-18, who have witnessed or were in a domestic violence relationship. WC: Provides support services for adult victims, and education services for batterers. (704) 332-2513 24 hr hotline/ Safe Alliance shelter for battered women, (704) 336-3210 WC Main line, (800) 799-7233 National Domestic Violence Hotline

Junior Achievement of the Central Carolinas: Provides young people (k-12) with practical economic education programs in the private enterprise system, through partnerships in the community. 201 Tryon St, (704) 536-9668

Juvenile Justice and Delinquency Prevention: (704) 330-4338

Make-a-Wish Foundation: To grant the wishes of children with life-threatening illnesses. 212 S Tryon St, Suite 1080, www.ncwish.org, (704) 339-0334.

The Learning Collaborative: Works with low income children and families. Prepares children for successful entry and performance in school, provides a forum for parents to receive information and resources necessary to find solutions to common problems, and supports children and their families. 3045 N. Davidson, www.tlcharlotte.org, (704) 377-8076

LifeSpan Creative Campus-Center City: Day enrichment programs provide educational and enrichment activities to children during out of school hours, 2:00-6:00 p.m. and throughout the day during teacher workdays, select holidays, and summer break. 601 N. Graham St., (704) 333-7107

Little Smiles is a non-profit 501(c)3 organization that provides toys, games, DVD's, computers, VIP outings, celebrity meet and greets, concert, sporting event tickets, theme park tickets, fun food runs, nerf gun wars and much, much more...for children in local hospitals, hospices and shelters. 704-200-9322

McDowell Street Center for Family Law, Inc: MSCFL mission is to provide family law advice, counseling and representation to low-income persons who otherwise would be unable to afford legal services. 101 N McDowell St, (704) 331-4774, www.centerforfamilylaw.org

Mentor, Inc: Serves at risk children and adults with developmental disabilities across the state including residential, home and community supports, and specialized services for persons with multiple developmental disabilities and mental illnesses. Children's services include therapeutic foster care, community support services, case management, outpatient therapy, day treatment, and special programs. www.nc-mentor.com, 4824 Parkway Plaza Blvd, (704) 423-0051

Neighborhood Family Resource Center: Provides community outreach, after school tutorial/ enrichment program, computer training, substance abuse prevention, family support group, adult literacy program. 2631 Kenhill Dr., www.nfrccit.org, (704) 398-0820

North Carolina Association of Academy of Martial Arts: www.amatkd.com, (704) 494-0800

Freedom School Partners: Serves elementary and middle school children in Seigle Point, McCadden Apartments and First Ward area. Programs are free of charge and include classroom instruction, tutoring assistance and mentoring programs; opportunities for music, art and team sports; relationship building with public school teachers and administrators and encouragement of parental involvement in their child's education. PO Box 37363, Charlotte, 28237, (704) 371-4922

Pat's Place Child Advocacy Center: As the only child advocacy center in Mecklenburg County serving children from birth to age 18, Pat's Place provides a physical environment where a child's well-being is our first priority, reducing trauma and promoting healing from sexual abuse. (704) 335-2760

Police Activities League (PAL): Youth crime prevention program that utilizes educational, athletic and recreational activities to create trust and understanding between police officers and youth. Fosters leadership and citizenship skills. www.palcharlotte.org, (704) 336-2105

Project One Scholarship Fund provides students from lower income, single-parent families with scholarships and tools for college success, including a gifts and talents program, financial literacy, and mentoring. (704) 241-4994

Protective Services for Children- DSS: Provides services for children in serious danger of abuse, neglect, or dependency as defined by NC General Statutes. Receives claims of abuse and neglect and investigates when appropriate. Casework and counseling services are offered to alleviate child abuse, and to help parents/ care givers to achieve healthier functioning. Provide family intervention services, permanency planning services, resource development services, foster care and adoption services. (704) 336-2273, 24 hours (704) 336-CARE (2273)

Q Foundation, Inc. (QFI): Offers programs and activities that promote academic achievement, behavior modification, professional development and active lifestyles with the belief that long term community progress begins with our youth. Ages 4-24, 5633 Monroe Rd, (704) 566-4969, www.qfoundation.com

Raising Academic Performance (RAP): After-school program that provides academic enrichment for at-risk youth in grades 4-10 to enhance their academic achievement and encourage development of life skills. Provides tutoring, individual and group counseling, summer camp and peer advisory. East Stonewall Ame Zion Church, 1729 Griers Grove Rd, (704) 394-2540, press 2.

Right Moves for Youth: Provides school based and neighborhood based clubs for at risk children in grades 3-12 to help members succeed in school, improve their quality of life, and become responsible members of society. Schools where clubs are formed handle intake, however interested parties can call RMFY office at 704-377-4425. 2211 W. Morehead St, www.rightmovesforyouth.org,

Right Path Mentorship- Living Waters: One-on-one mentoring, life skill training, group open floor discussion, parent/caregiver workshops & counseling, life enrichment activities. Serves at risk youth ages 11-18. (704) 944-3119

Safe Alliance: Partners in parenting; parents participate in a four hour course about protecting the well-being of their children at a time when their families are experiencing disruption caused by separation, divorce or reorganization. www.safealliance.org, 601 East Fifth Street, Suite 400, (704) 332-9034

Support Works: Provides numbers for area support groups. Mon.-Thurs., 500 E. Morehead St., Suite 222, (704) 331-9500

TEACCH Center: Provides diagnoses and treatment for autistic and communication-handicapped children and adults; supports families; trains and consults with professionals, including CMS teachers, who work with those with autism; vocational referral for clients able to work. 5701 Executive Center Dr., Ste. 108, (704) 563-4103

Teen Health Connection: Provides physical and mental health services, education, advocacy, and research for youth, ages 11-21. www.teenhealthconnection.org, 3541 Randolph Road, (704) 381-8336, (704) 921-6074

Thompson Child and Family Focus: Offers parent aides, parent training, therapy, counseling, and parenting classes at. 2200 E. 7th St., (704) 536-0375; psychiatric residential treatment services at 6800 Saint Peter's Ln, (704) 644-4414; and child development center, early childhood outreach services, family support services at 1645 Clanton Rd., (704) 817-1600, www.thompsonceff.org,

Time Out Youth is a youth center for lesbian, gay, bisexual, transgender, and questioning (LGBTQ) youth and their allies, ages 11-20, in Charlotte and the surrounding areas. We offer support, advocacy, and programs for personal develop and social interaction. 704-344-8335

Twelve Step Programs:

- Al-Anon/ Alateen: for adults/ teens with a family member, spouse or friend with a drinking problem. www.charlottealanon.org, 2810 Providence Rd, Suite A4, (704) 523-1159
- Alcoholics Anonymous: Fellowship who shares their experience, strength and hope so that they may achieve and maintain sobriety. www.charlotteaa.org, 1427 South Blvd, (704) 377-0244, 24 hour hotline: (704) 332-4387
- Co-Dependents Anonymous: A fellowship whose purpose is to develop healthy relationships through the discovery of, and recovery from, habitual codependent behaviors. www.codacharlotte.org, (704) 866-9373
- Narcotics Anonymous: Fellowship who shares their experience, strength and hope with each other so that they may achieve and maintain independence from drugs. www.charlotte-na.org, 24 hour helpline: (980) 200-9349

Upward Bound: Provides support to participants in their preparation for college entrance. Serves low income families. Must have completed the 8th grade, be between the ages of 13 and 19, and be either from low income families or be potential first generation college students. www.ed.gov/programs/trioupbound

Urban League: Empowers the community in areas such as home ownership, health, workforce and economic development, entrepreneurship, training and the achievement of our youth. 740 W. Fifth St, (704) 373-2256

Winners PLUS Agency, Inc: To provide guidance, assistance, clarity, and knowledge to parents in the co-education of their children. www.winnersplusagency.org, (704) 890-4101

Work First Family Assistance (WFFA)/ TANF: Provides time limited cash assistance to parents with minor children while they look for work, and cash assistance to relatives who are caring for children who are not their own. Eligibility is based on state and federal regulations: Employment social workers are linked to each WFFA family with parents who are participating in the program to provide assistance in breaking down barriers to employment. 301 Billingsley Rd. or 3205 Freedom Dr; or call (704) 336-3000.

YWCA Central Carolinas: Youth Programs: provides weekly workshops to engage at risk youth in character-building activities for communication, anger- management, and conflict resolution. 3420 Park Road, (704) 525-5770

Counseling and Therapy

MeckLink Behavioral Healthcare Mobile Crisis Team	704-336-6404 or 877-700-3001 704-566-3410
CMC Behavioral Health Center	704-444-2400 or 800-418-2065
Faith Based	
Catholic Social Services (sliding fee scale)	704-370-3232
Counseling Center at Charlotte	704-375-9025
Family Outreach & Counseling Center	704-509-9917
Jewish Family Services	704-364-6594
Lutheran Counseling and Education Center	980-613-3400
Methodist Counseling and Consultation Center	704-375-5354
Presbyterian Samaritan Counseling Center	704-554-9900
Kinder-Mourn Sliding scale fees; scholarships available	704-376-2580
Teen Health Connection	704-376-2580
Presbyterian Behavioral Health	800-786-1585
Mental Health Association of Central Carolinas Inc	704-365-3454
Thompson Child and Family Focus	704-376-7180
Safe Alliance Sliding scale fees	704-332-9034

Dental Needs

Affordable Dentures 842 Boyer St, Charlotte

704-399-4531

Accepts Medicaid and Delta Dental insurance. Services for adults only. Accepts new clients. Dentists pull teeth and makes dentures only. A full set of dentures starts at \$435. Office opens at 7:45 am, Monday through Friday.

Carolinas Medical Center Dental Clinic

704-355-2165

Accepts Medicaid and accepts fee for services based on income. Mostly extracts teeth; no caps or crowns. Must be a resident of Mecklenburg County. Adult patients only. Open Monday through Friday 8:00 am to 4:00 pm. You must call on Monday at 8:00 am for an appointment.

Central Piedmont Community College Dental Clinic

704-330-6704

Teeth are cared for by student dental hygienists under the supervision of an instructor. Services include Oral cancer examinations, x-rays, Prophylaxis (Cleaning), Fluoride Treatments, Oral Hygiene Instruction, Pit and Fissure Sealants and Nutritional Counseling. Accepts adults and children ages 6 years and up. Insurance accepted; fee is \$35 for any type of service.

Mecklenburg County Health Department

704-350-7300

Pediatric dental health clinic for children ages 1 to 15 living in Mecklenburg County. All routine dental treatment except for braces and root canals on permanent teeth. Preventive services include exams, x-rays, cleanings, sealants, fluoride treatments, and one-on-one education. Call 704-350-7300 Monday - Friday 7:00 a.m. - 5:30 p.m. for an appointment.

Shelter Dental Clinic

704-334-3187

Provides free dental care to homeless, extractions only. Non shelter residents must provide a referral from an agency to receive services (Referral will typically come from agencies such as Urban Ministry Center or CMC). No fees charged.

Domestic Violence Resources

Department of Social Services: DSS has an on-site domestic violence representative from the Women's Commission. Roselyn Furlow is available to complete assessments, for crisis counseling and to provide links to other community resources. She is available at DSS Mondays 7:30 to 5:30 pm, Wednesdays 7:30 to 5:30 pm and Fridays 7:30 to 5:30 pm. If Ms. Furlow is not available please call 704-336-3210.

Mecklenburg County Community Support Services Women's Commission 704-336-3210

Adult Victim Services

- Individual Counseling
- Domestic Violence Support Groups
- Legal Information Services
- Employment Assistance
- Case Management Services
- No fee

Child Services (HERO)

(Serves children age 5 to 18 years old who have witnessed Domestic Violence)

- Domestic Violence Support Groups
- Individual Counseling (school or office based)
- Case Management Services
- No fee

Teen Victim Services

(Serves teens ages 13-18 who are in or have been in a teen domestic violence relationship)

- Domestic Violence Support Groups
- Individual Counseling
- Case Management Services
- No fee

REACH (Reaching to Educate Adolescents about Choices and Healthy relationships)

- 12 session, weekly group sessions
- Participants are 13-17 years of age
- Educational program for adolescent witnesses of domestic violence who demonstrate at-risk behaviors
- Primary goal is to deter future abusive behavior

Programa Confianza (Battered Latina Program)

704-432-6970

- Individual & Group Counseling (Bi-lingual Social Worker)
- Case Management Services
- No fee

NOVA (New Options For Violent Actions)

704-336-4344

- Batterer's education program
- 26 weekly sessions (required)
- Participants are 18 years of age and older
- Educational groups; weekdays, evenings and Saturdays
- Spanish and English groups

Domestic Violence Speakers Bureau

704-432-1568

- Events - Speaking Engagements – Trainings
- Advocates – DV Professionals – Survivors
- Silent Witness silhouettes available
- No fee

Domestic Violence Healthcare Project (DVHP): 24 hour crisis services to victims of domestic violence based at Carolinas Medical Center **704-446-3999**

Project Safe Domestic Violence Information Line: Services for victims of domestic violence based at Presbyterian Hospital **704-614-7212**

Safe Alliance (*formerly known as United Family Services*)

704-332-2513

Shelter for Battered Women

- 24 – Hour Crisis Hotline
- Emergency Shelter for adults and children in imminent danger
- Individual Safety Planning and Crisis Intervention & Victim Advocacy for adults and children
- Domestic Violence Support Groups for adults and children
- Recovery and Trauma group
- Parenting groups (childcare available)
- Bi-Lingual
- No Fee

Victim Assistance

704-336-4126

- Assistance applying for restraining orders
- Civil and Criminal Court Accompaniment
- Crisis Support, Safety Planning and Photo Injury Documentation
- Bi-Lingual
- No Fee

Program for Incarcerated Women

704-353-0922

- Domestic Violence Education
- Individual Crisis Intervention and Emotional Support
- No Fee

VINE (Victim Information and Notification Everyday)

800-247-9658

VINE is a toll-free, computerized information service that provides inmates' status and release dates in Mecklenburg County, 24 hours a day. Anyone with a touch-tone phone can call to check the status of an inmate. To check an inmate's status one must have the inmate's first name and last name or the inmate's jail identification number.

SAVAN (Statewide Automated Victim Assistance & Notification)

1-877-NCSAVAN

SAVAN is a toll-free computerized information service, like VINE, that provides inmates' status and release dates in the state of North Carolina, 24 hours a day. SAVAN is available in English as well as Spanish.

National Domestic Violence Hotline

1-800-799-SAFE (7233)

National Teen Dating Violence Hotline (LoveIsRespect.org)

1- 866-331-9474

Education/Employment

Bridge to Careers

704-330-2722

Bridge to Careers is designed to build academic skills while providing students with an opportunity to explore college and career options. Bridge to Careers Program Highlights: Intensive, short-term program, career exploration – Personal career plan, math/reading courses and tutoring, technology/computer courses , GED preparation, earn the Work Readiness Credential, priority application for entry and scholarship for Pathways to Employment Program.

CARS Inspiring Youth harnesses the power of automobiles to inspire at-risk teens to finish their education and learn a practical, lifetime skill. 704-608-0374 www.carsinspiringyouth.org

Community Culinary School of Charlotte is a nonprofit organization that provides training and job search assistance in the food service industry for people who have experienced barriers to employment. 704-375-4500 <http://communityculinary.org>

Pathways to Employment

704-330-2722

Pathways to Employment prepares students for entry-level employment in high-demand careers. The program integrates academic skill development, career advising, work readiness training and occupation-specific training through college-level courses.

Urban League

704-373-2256 ext 212

To empower the community to attain financial stability and social justice in a global economy through education, training and placement.

Charlotte Area Fund

704-372-3010

Teaches new skills to help find jobs, offers computer classes and basic education classes.

Charlotte Works

704-206-1350

Charlotte Works is a private/public partnership that brings together Charlotte area resources to educate, empower and engage Charlotte's workforce to meet current business climate needs. We provide customized resources including coaching, training and networking opportunities that will help to develop, align and connect job seekers with the changing employment needs of Charlotte area Employers.

Goodwill Industries Career Development Services

704-372-3434

Goodwill's Career Development Services match individual skills and abilities with employers' job needs, and provide job readiness and life skills training to help prepare individuals for the world of work. Retention strategies assist participants in maintaining employment and exploring career development opportunities.

InnerVision specializes in providing comprehensive recovery oriented resources and services, and supports the employment, education and wellness needs of individuals with psychiatric disabilities. (704)337-5047

Lion Services

704-921-1527

Provide vocational rehabilitation and employment opportunities to individuals who are blind or visually impaired. 4600-A N. Tryon St; Call for an appointment

New Beginnings

704-432-6933

New Beginnings offers a variety of classes, workshops and tutorials to address employment needs and personal barriers.

Services for the Blind

704-563-4168

Services include vocational assessment, vocational rehabilitation, job placement, homebound employment, supported employment, and independent living services for people with low vision/blind needs. 5832 Executive Center Drive, Suite 100

Senior Center

704-522-6222

The Senior Employment Department offers: employment seminars and workshops, job fairs, job postings and employment interview seminars.

Vinebrook Community Services (VCS) is a nonprofit organization that educates populations deemed at-risk the freedom of self sufficiency to self advocacy. www.vinebrookservices.com

Vocational Rehabilitation

704-568-8804

A public service program that assists individuals with disabilities to prepare for employment.

Family Planning Services

This list includes information on clinic and agencies that provide assistance with making informed decisions regarding women's reproductive choices, including abortion, birth control and adoption. Some clinics offer discounted rates for health services for low-income women.

Medicaid- Family Planning (aka Be Smart)

704-336-3000

This Medicaid program offers free family planning health services for moderate to low-income men (ages 19 to 60) and women (ages 19 to 55). Eligible NC residents can receive annual family planning exams, most types of birth control, testing for pregnancy, testing for STDs, assistance in planning when to have a baby and voluntary sterilization. Apply at Mecklenburg County Department of Social Services, 301 Billingsley Rd, Charlotte NC 28211.

Contraception and Abortion Services

Carolina Center for Women

704-367-2255

The goal of the clinic is to have all women provided with the most up-to-date, safe and efficient health care including individualized contraceptive plans, problem pregnancy counseling, general wellness exams and abortion services. 421 N Wendover Rd

Planned Parenthood of Greater Charlotte

704-536-7233

Services provided include Services Offered: abortion referrals, birth control, general health care, HIV testing, LGBT services, men's health care, morning-after pill (emergency contraception), pregnancy testing & services, STD testing, treatment & vaccines, adoption referrals and women's health care. 4822 Albemarle Rd Suite 103

Family Reproductive Health Services

704-551-0808

A women's health center specializing in family planning and abortion services. Services offered include pap smears/annual exams, breast exams, most types of birth control, infection checks, as well as testing and treatment for STD's, including HIV testing. 700 E Hebron St www.familyreproductive.com

National Abortion Federation

1-800-772-9100

The NAF Hotline is available to answer any questions you may have about abortion, unintended pregnancy, or related issues. The Hotline is free, completely anonymous, and offers services to everyone, regardless of their individual situation. <http://prochoice.org>

Medicaid

Medicaid does cover contraceptives and health services for pregnant women. Medicaid will cover abortions only under the circumstances of rape, incest, or to save the life of the mother. The client's physician must provide a statement of the circumstances and medical documentation supporting the reason for the procedure. The physician must call to get prior approval for the procedure. Prior approval is done through EDS Federal at 919-688-6696.

Abortion Alternatives and Pregnancy Support

Catholic Charities

704-370-6155

Provides: a full range of adoption services, foster care for pregnant teens/women and for infants, assistance in both international and domestic adoptions, including home studies, linkage with international adoption agencies and individual and family counseling. Catholic Charities offers pregnancy support for those facing an unexpected pregnancy. 1123 S. Church St

Children's Home Society of NC

800-632-1400

Offers the following services: teen pregnancy prevention and educational Support, parent education, parent support services, intensive family preservation and reunification services, foster care, family finding, birth parent counseling for unplanned pregnancies, child specific adoption recruitment, adoption matching and placement services, contract adoption support services, post adoption support, mental health services and family support and self sufficiency programs.

Mecklenburg County – Youth and Family Services

704-336-5437

Provides: adoptive placements, services to biological parents, identifying potential adoptive families, home studies on independent and related adoptions and foster care.

Nurse and Family Partnership

Nurse-Family Partnership (NFP) empowers first-time mothers living in poverty to successfully change their lives and the lives of their children through evidence-based nurse home visiting. 704-375-0172

Pennies for Hope Project of Charlotte

The P4HP is a growing network of caring individuals who continuously make every effort to enhance the lives of pregnant families. We do this through encouragement, education, equipping and empowerment!
1-877-508-4744 ext 103

Pregnancy Resource Center

A non-profit, non-denominational, non-political organization that is committed to providing compassion, information and support to anyone facing the challenge of unintended pregnancy. Morehead Rd and 1520 W. Sugar Creek Rd; 704-372-5981

Safe Surrender

www.safesurrender.net

North Carolina's Safe Surrender law allows an overwhelmed mother, who might otherwise harm her infant, to leave it with a responsible adult. A baby up to 7 days old may be placed with any responsible adult. The baby must be unharmed. Safe surrender is legal and anonymous. Anyone who receives a baby in this way must keep the baby safe and warm, and call 911 or the county social services department immediately. The baby will be adopted into a healthy, safe and loving home.

Financial Assistance

Work First /TANF Benefit Diversion - Benefit Diversion may be offered to *qualifying families (not currently receiving TANF/Work First) as an alternative to ongoing cash benefits. This is a one-time payment equivalent to up to three months worth of cash Work First benefits, and is based on a needs assessment by the Work First worker.* A worker may offer this option if the family's situation is related to maintaining or accepting employment, has occurred during a short break between jobs and the family will soon be receiving financial resources that will meet their ongoing needs. **Apply at the Department of Social Services, 301 Billingsley Rd. or 3205 Freedom Dr; for more information please call 704-336-3000.**

Consumer Credit Counseling Housing Services: 704-332-9034, 601 East 5th St., Charlotte, NC. All requests to Crisis Assistance Ministry for help with mortgage payments **must** come through this agency. Must be at least two months behind in payments. Call for appointment.

Crisis Assistance Ministries (CAM): 704-371-3000, 500-A Spratt St, Charlotte, NC 28206; CAM provides emergency financial assistance for rent and/or utilities. You should arrive no later than 7:45am, Monday-Friday to seek assistance as a walk-in client. You should come to the agency on the day of disconnection regarding utility bills. Note: you are required to bring the following information every time you come to the agency seeking assistance. To become eligible for an interview, you are required to provide the following items: picture ID for the adult making the application, Social Security cards for all citizens in the household, proof of income for the past 30 days for everyone in the household, documentation of your emergency such as current disconnection notice and a current lease for utility or rental assistance. You need to be a resident of Mecklenburg County for 60 days and you must be in your current housing for 60 days for any assistance. New moves that are assisted are those who moved due to Domestic Violence, Fire, Foreclosure and Abatement with Section 8. You must have proof of the forced move. If you need assistance with past due mortgage/foreclosure you will be referred to Consumer Credit Counseling.

Note: The agencies and faith organizations below help with SMALL amounts (usually \$35 to \$150) of financial assistance and may not always be able to help due to very limited budgets for financial needs. Some take a week or longer to make a decision regarding your application. You must call for an appointment or be referred.

Victory Christian Center: 704-529-5888., 7200 Old Pineville Rd. You must apply in person and attendance at a church service is required. VCC will not assist if you are a member at another church, and also will not assist unmarried cohabiting couples. It takes about one week for a decision to be made on an application. Applications accepted on Tuesdays, 9-4. No assistance with deposits available.

Matthews Help Center: 704-847-8383; 119 N. Ames St., Matthews, 28106. For those who live within a 5 mile radius of Matthews Help Center into Charlotte, anyone with a Matthews residential address regardless of distance or 10 miles or less from the Matthews Help Center with an Indian Trail or Stallings residential address. Emergency assistance with rent, utility bills and prescription medications, automobile repair and other basic needs.

Multiple Sclerosis Society: 704-525-2955; 9844- C Southern Pine Blvd, 28273. MS patients only.

First in Families: Assistance to persons with developmental disabilities and their families. 704-536-6661

Goodfellows - 704-333-5040; 700 Parkwood Ave., Charlotte, 28205; Tuesday-Thursday, 10:00 - 2:00 pm. Limited emergency financial assistance for rent, utilities or prescription drugs only. No assistance available for mortgages or deposits. Must submit verification of income, id, and Social Security number.

Bethlehem Center - (704) 375-1417, 2705 Baltimore Ave., Charlotte, NC 28203, Applicant must live in Southside Homes, Wilmore, or Brookhill areas.

Community Link - Newcomer/Travelers Aid Program-(704) 704-943-9490, 500 Spratt St., Charlotte, NC 28204. For newcomer assistance must live in Mecklenburg County for 90 days or less.

The North Carolina Utilities Commission has a Consumer Services Division that is responsible for assisting the public with complaints against regulated public utilities. This division can be reached at 919-733-9277 or 1-866-380-9816, 8-5. Their mailing address is NC Utilities Commission-Public Staff, Consumer Services Division, 4326 Mail Service Center, Raleigh, NC 27699-4326.

St Vincent de Paul – Provides assistance up to \$100 with living expenses, you must apply with Crisis Assistance Ministry before your application can be considered. Must call on Monday or Tuesday between 9am-12. Calls received before or after this timeframe will not be returned- 704-369-0784

Goodfriends - This fund may be able to assist once in a 12-month period with an emergency need. No assistance available for deposits or first month's rent. You must apply with Crisis Assistance first. This needs to be the last place you look for funds after all the other sources have been exhausted. Referrals must come through an agency case worker or social worker.

Financial Planning Resources

Charlotte Saves - Education of Charlotte Mecklenburg residents in the importance of savings accounts, money management, budgeting and goal setting. Motivational workshops, Financial Seminars, No fee savings accounts, Individual financial planning sessions. 13777 Ballantyne Corporate Pl., 28277, (704) 943-0355

Financial Stability Services - Ada Jenkins Center - Career counseling, job readiness, job placement, life skills and job skills training, money management, credit counseling. 212 Gamble St., Davidson, 28036 (704) 896-0471

Foreclosure Prevention – Community Link - Mortgage default counseling, Foreclosure counseling, loss mitigation counseling, bankruptcy counseling, reverse mortgage counseling. 601 E. Fifth Street, Suite 220 Charlotte, NC 28202 1-866-230-0956

Foundation Free helps homeowners avoid foreclosure. Financial Counseling; Foreclosure; Home Loan; Mortgage Counseling, NC (888) 995-4673 888-995-HOPE

Food

Charlotte Area Fund

704-372-3010

Will provide emergency food through the CAF Food Pantry to individuals who do not qualify for the Self Sufficiency Project due to inability to seek employment, i.e. disability.

Dilworth Soup Kitchen

Mondays: First Christian Church 1200 East Blvd 11:30-12:30 pm

Tuesdays: Ascension Lutheran Church 1225 E Morehead St 11:30-12:30 pm

Wednesday: St Mark's United Methodist 917 Clanton Rd 11:30-12:30 pm

Saturday: Sacrifice of Praise Ministries 2806 L D Parker Dr 12:00-1:00 pm

St Peter's Food Kitchen

704-347-0278

11:15 to 12:30 pm, 7 days per week

945 N College St, Charlotte NC

Department of Social Services

704-336-3000

Food and Nutrition Services Applications taken Monday through Friday 8:00 am to 5:00 pm.

301 Billingsley Rd Charlotte NC or 3205 Freedom Dr, Charlotte NC

Harvest Center

1800 Brewton Dr, Charlotte NC

Breakfast served at 7:30 and Lunch served at 11:00 on Tues. and Wed. Charlotte 704-333-4280

Loaves and Fishes: Worker referral needed. Food pantries located throughout Charlotte.

Self-referral Food Pantries

Self Referral	Food	Pantries	
NAME	ADDRESS	PHONE #	HOURS
Matthews Help Center	119 North Ames St	704-847-8383	Mon.-Fri.: 9:00AM-4:00 PM (by appointment only; walk-ins discouraged)
Stough Memorial Baptist Church (Manna House Food Ministry)	412 Johnston Rd., Pineville	704-889-7665 ext. 25	Must call in advance to make appt., must leave message and a volunteer will return the call. Food pantry is open on Sat. 10:00 AM-12:00 PM
Catholic Charities	1123 S. Church St.	704-370-3262	Tues. and Thurs. starting at 9:00AM; first 55 families to line up will be served; first come first served basis
C.U.P.	1201 E. 36 th St.	704-331-4806	M & Thurs. starting at 9:30AM; first 50 families to line up as well as any homeless persons will be served; first come first served basis
Faith Soldiers Word Ministries	835 Eastway Dr	704-567-2128	Mon.-Fri.: 9:00AM-5:00PM; call to schedule appointment and discuss qualifications
Metropolitan Community Church of Charlotte	1825 Eastway Dr	704-563-5810	Call at 9 am on Thurs. only to schedule same day appointment; first come first served (typically serve about 8-10 families per week)
St. Paul Baptist Church/ Pantry	1401 N. Allen St	704-334-5309 (for information only, food pantry does not have its own phone)	2nd W: 10:00AM-12:00PM first come first serve; not by appointment; will give out food as people arrive until all food has been distributed
If My People Mission Center	2511 Lucena Ave.	704-756-5176	M & Thurs. 4:30; walk-in me
Bethel Worship Center Pantry	420 E. 15 th St.	704-333-8771	1 st Sat: 9:00 AM- 12PM; walk-in me; no appointment needed
Jackson Park Ministries	5415 Airport Dr	704-392-4981	Must call in advance for an appointment; hours vary Open on Tuesdays and Fridays by appt
New Outreach Christian Center	3900 Gosse Ave	704-398-1777	Open Fridays 7:00 to 8:00 pm.
Trinity United Methodist Church	8245 Moores Chapel Rd	704-392-9807	Call after 9:00 AM on Thursday to schedule same day appointment
Silver Mount Baptist Pantry	501 West Arrowood Rd	704-522-1528	Tues. 11:00AM-1:00PM and Wed. 9:00AM-12:00PM; Fridays 3:30 to 4:30 pm first come first served; hours vary during holidays, call to confirm
Ministerio Integral Hispano	7424 E. WT Harris Blvd	704-531-4060	T&TH: 10:00AM-12:00PM; walk-in me

Furniture

Crisis Assistance Ministries

Emergency financial aid for assistance with rent, utilities, clothing and furniture. Assistance with furniture requires referral from worker.

Salvation Army: Thrift stores provide quality clothing, furniture and other goods to the community at bargain prices. www.salvationarmyusa.org, Locations: 1023 Central Avenue: (704) 332-1171, 11328 E. Independence Blvd (Matthews): (704) 814-7031

Thrift Store- Charlotte Rescue Mission: Sells used clothing, jewelry, computers, household items, cars, boats, and furniture to support the work and programs of Charlotte Rescue Mission. 7020 Albemarle Rd, (704) 566-0405

Habitat for Humanity Re-Store: Sells donated appliances, furniture, building materials, hardware, electrical supplies, plumbing fixtures, household items, and paint to the general public; recycle overstocked, seconds, used, discounted and salvageable building materials donated by contractors and individuals. Locations: 1133 N. Wendover Rd, (704) 716-7044, 3326 Wilkinson Blvd, (704) 295-4495

Housing

SocialServe.com: Provides housing and resource information and a searchable database of currently available rental housing. Visit www.socialserve.com or call 704-334-8722.

Charlotte Housing Authority: CHA manages the Public Housing and Section 8 certificate programs. Main office: 400 East Blvd., 704-336-5183. www.cha-nc.org/. *Call to see if new applications are being accepted at this time.* Family Self-Sufficiency Program - 704-336-5317.

Habitat for Humanity: Low-income home ownership program. 704-376-2054, Orientation info 704-376-2054 option 2.

City of Charlotte Neighborhood Development: Resource contact for numerous housing programs and organizations that are dedicated to improving all of Charlotte's neighborhoods. Assistance varies by agency but some examples are Charlotte Neighborhood Fund, emergency rental and utility assistance, federal and state housing programs, homeless assistance, homeownership rehabilitation, House Charlotte down payment assistance, housing counseling for persons with AIDS/HIV, housing counseling services, housing trust fund, lead based paint hazard reduction. Call 311 or 704-336-7600.

The Housing Partnership: Affordable housing, must apply with each apartment complex. Employment is verified, must complete criminal background check and credit check. (704) 342-0933

Community Link: Provide assessment, intervention and referral and/or longer-term casework and supportive housing services. Limited rental subsidies available for families who qualify. Offer limited travel assistance for people who need a one-way ticket to a supportive environment. 601 E. 5th St Suite 220, 704-943-9490

EMERGENCY & SHORT TERM HOUSING

Hope House Foundation

Hope House provides a comfortable environment and support services for single unaccompanied women or women with children (Boys up to age 8 only) experiencing "situational" homelessness. (704) 992-1902

Family Promise: Network of churches that provide shelter and comprehensive support for homeless families. 2810 Providence Road, (704)780-1624

Charlotte Emergency Housing: Short term housing for working families with children. Contact Homeless Support Services (704-926-0617) or your social worker to request a referral. There is likely to be a waiting list.

The Relatives Crisis Shelter, Alexander Youth Network: Short term shelter with immediate access to direct services to youth age 7-17 years at-risk or in crisis situations (runaways, pushed-outs, abused, neglected, homeless). Provides individual and family intervention services, walk-in and telephone crisis services, community referrals, and follow-up services. 119 East 8th Blvd., 704-377-0602

Clyde and Ethel Dickson Domestic Violence Shelter, Safe Alliance: Provides shelter, support, and community resource referrals to women and children in domestic violence situations. 704-332-2513.

Center of Hope (Salvation Army) Shelter: Temporary emergency shelter for women and children. Limited space available for fathers with children and teenage boys. Also provides food, referrals, clothing, case management, substance abuse treatment, GED, life skills, and computer classes, limited child care, 534 Spratt St., 704-348-2560.

Men's Shelter of Charlotte: Permanent year-round shelter for homeless men (18+). Some dental and medical services offered to residents and by referral. 1210 N. Tryon St., 704-334-3187

Emergency Winter Shelter: Open October 1 to April 30 only - Men only; 3410 Statesville Ave. 704-333-2608 or 704-334-3187.

Room In The Inn: Open December 1 to March 31 only - Churches and colleges provide shelter for the homeless. Organized through Urban Ministry, 945 N. College St., 704-347-0278

TRANSITIONAL HOUSING

Women in Transition Program: For single women, ages 18 and up, with a regular source of income. Also offers case management, resource library, and health services. This is not emergency housing. 704-525-5770 ext. 205.

Jackson Park Ministries: For women with children or married couples with children. 704-392-4981

For Ex-offenders: FAVAR Ministries (704) 921-9902;

Blessings in the Storm: helps women particularly those with small children. (704) 309-4796

Samaritan House: Provides temporary housing for homeless persons after they are released from a hospital. Must be referred by medical or social work staff from the hospital.

Families Together - Young Women's Christian Association (YWCA): Transitional Housing for homeless families of at least three people with a minor child and a working adult head of household. Must be referred by community shelter agency (704-525-5770). Provides housing, case management, and referrals to community resources.

Catherine's House: Transitional shelter for homeless women and children. Provides financial assistance for food, job training, parenting classes, etc. Interview must be conducted before a person is accepted. Located in Belmont, NC. Serves Charlotte-Gaston County area. www.catherineshouseinc.org, (704) 825-9599

PROGRAMS FOR HOMELESS PERSONS

A Child's Place: Education and support services for children and their families who are homeless or at risk for becoming homeless. 601 E. Fifth St., 704-343-3790.

Urban Ministry Center - Provides assistance with lunch, counseling, mail services, laundry facilities, showers, bathrooms, and other services 8:30 AM to 4:30 PM. Old Train Station, 945 N. College St, 704-347-0278.

Homeless Support Services: Assessment and referrals that link the client to agencies throughout the Homeless Services Network, as well as other community resources. Contact Megan Coffey at 704-926-0617.

SPECIALIZED HOUSING

Charlotte Rescue Mission: Residential program for men and women battling addiction. Rebound 704-334-4635 ext. 501 (men's program). Dove's Nest 704-332-3999 ext. 113 (women's program).

Salvation Army: Adult Rehabilitation program for men with substance abuse problems. 1023 Central Ave, 704-332-1171

Community Choices, Inc/ Cascade: Services for women who are pregnant or with children and are chemically dependent, 704-336-4844

Hope Haven: Homeless single adults with children who have completed primary substance abuse treatment within the last year. Provides housing, counseling, vocational training programs, aftercare program, parenting, transportation to AA/NA meetings and life skills training.
704-372-8809

MeckLink: Provides resources and referrals to housing programs for the mentally ill.
704-336-6404.

The Center for Community Transitions: Works to assist offenders and their families through various programs designed to aid in the transition from the Criminal Justice System to the community. Aftercare contact - 704-374-0762; Deborah's House - 704-335-0020.

Housing/ services for pregnant women and or their children: **Florence Crittenton Services** 704-372-4663; **Lois Lodge** 704-335-9660; **Room at The Inn** 704-525-4673

St. Peter's Homes – McCreesh Place: Provides long term housing for single homeless men with a disabling condition including substance use, with at least \$500 monthly income, who have been felony free for last 3 years. 2120 N. Davidson St., 704-335-9380

Legal Resources

26th Judicial Self Serve Center – 832 E Fourth St, Suite 3350, Charlotte NC 704-686-0210

Provides forms and filing instructions to individuals who want to represent themselves in the following matters: child custody/visitation and support, modification of custody, visitation and support, contempt, domestic violence, name change, limited driving privileges, and small claims. No legal advice or attorney representation provided.

Disability Rights & Resources is a consumer-controlled, community-based, cross-disability, non-residential, private, non-profit Center for Independent Living. We advocate and serve as mentors for people with disabilities in a four-county service area comprised of Cabarrus, Gaston, Mecklenburg and Union Counties in North Carolina. 704-537-0550 www.disability-rights.org

Latin American Coalition: La Coalición is a community of Latin Americans, immigrants and allies that promotes full and equal participation of all people in the civic, economic and cultural life of North Carolina through education, celebration and advocacy. 704-531-3848

Legal Aid of North Carolina – 1431 Elizabeth Ave., Charlotte NC 704-376-1600

Legal assistance for low-income persons; Accepts some cases involving housing law (evictions, foreclosures, tenant's rights, subsidized housing, utilities), family law (domestic violence, limited custody and child support), and consume law (unemployment insurance, wills, power of attorney).

Legal Services of the Southern Piedmont – 1431 Elizabeth Ave., Charlotte NC 704-376-1600

Legal assistance for low-income persons; Accepts some cases involving assistance to non-English speaking Hispanics and other immigrants, tax matters, public benefits, health issues (Medicaid, Medicare, access to health care, rest home and nursing home issues), and housing and consumer law.

Council for Children's Right – 601 E Fifth St, Suite 510, Charlotte NC 704-372-7961

We provide attorneys, advocates and staff to protect the rights and interests of children who find themselves in need of a voice. We also connect children and their families with agencies and institutions that help them thrive.

Lawyer Referral Services – 704-375-0120

McDowell Street Center for Family Law – 101 N McDowell St, Suite 100 704-331-4774

Non-profit organization which assists low-income persons with family law issues such as divorce and child custody.

Important Note: Department of Social Services does not address custody issues regarding children who are not in DSS custody. If you suspect a child is being abused or neglected, please call Child Protective Services at 336-2273.

Medical Equipment & Supplies

Assistive Technology Center 704-566-2899

Provides person who have disabilities with access to assistive technologies. Services include equipment lending, demonstration center, information, technical assistance, evaluations, training and education. www.ncatp.org

Handi-Clean Family Foundation

Provides assistance to aid in purchasing medical equipment. Must write a letter stating the need, cost, financial background, and have no other means for supply of items needed.

Attn: Linda Mosley 2302 Meadowlark Rd High Point NC 27265

Easter Seals Foundation 1-800-662-7119 ext 8606

Special Needs Program assists in purchase of or repairs to durable medical equipment. Client must be disabled and live independently.

Medicaid: Medicaid will cover many medical supplies and durable medical equipment if prescribed by a physician and purchased through a home health agency. The client does not have to be homebound. Diabetic supplies are covered. Questions regarding whether Medicaid covers a supply or equipment should be addressed to CareLine at 1-800-662-7030

MedTRAC Solution: Medical Equipment Supplier. (704) 303-9668

Veteran Services Office: Assists Military veterans, dependent or survivor (including widow/widower, children and/or parents) with special adaptive housing and equipment. 704-336-2102

Division of Vocational Rehabilitation Services: 501 Executive Center Dr., Suite 101 Charlotte NC. Provides services and assistance for disabled person who want to work. Can assist with hearing aids and other medical equipment, if needed to return to employment.

The Disabled Children's Relief Fund, PO Box 89 Freeport NY 11520 www.dcrf.com

Provides disabled children with assistive equipment they need, including hearing aids. Applications are available between April and September by writing to the address listed above or downloading application online at website.

Programs for Hearing Impaired

Charlotte Speech and Hearing: 741 Kenilworth Ave, Charlotte NC 704-523-8027

Provides services for speech, language and hearing handicaps. Services provided include: hearing screenings and evaluations; hearing aid sale and service; assistive listening devices impedance testing; industry hearing tests; special diagnostic testing; speech screenings, evaluations, therapy and consultations. Offers a sliding fee scale based on household income.

<http://charlottespeechhearing.com>

Audient 1-877-283-4368

Audient helps low income people nationwide access quality hearing aids and related care at a significantly lower cost. AUDIENT income qualifies families to be eligible for a discount on brand name hearing aids

available through the AUDIENT Alliance's national network of dedicated hearing care providers.
<http://audientalliance.org>

Division of Services for the Deaf and the Hard of Hearing 704-568-8558

Advocacy, information, counseling, skills development and tools for Deaf, Hard of Hearing, Deaf-Blind and Speech-Impaired individuals and their families.
5501 Executive Ctr Dr Suite 200 Charlotte NC

Alexander Graham Bell Association for the Deaf

3417 Volta Pl, NW Washington, DC 20007 Phone: 202-337-5220

The Alexander Graham Bell Association for the Deaf and Hard of Hearing helps families, health care providers and education professionals understand childhood hearing loss and the importance of early diagnosis and intervention. Through advocacy, education, research and financial aid, AG Bell helps to ensure that every child and adult with hearing loss has the opportunity to listen, talk and thrive in mainstream society.
www.listeningandspokenlanguage.org

Hear Now

Hear Now is committed to assisting U.S. residents with hearing loss, who have no resources to acquire hearing aids. Every applicant is asked to call Hear Now to discuss their eligibility for the program. Please call 1-800-328-8602 (ask for Hear Now) to discuss this with a program representative.

Travelers Protective Associations

TPA Scholarship Trust provides assistance for mechanical devices, medical or specialized treatment or specialized education to those who demonstrate financial need. Grants may be used to purchase hearing aids, assistive listening equipment, or may help with the cost of a cochlear implant. Apply by March 1. 3755 Lindell Boulevard, St Louis MO 63108. 314-371-0533
www.tpahq.org

Miracle Ear Children's Fund

Assist low-income children (age 16 or under) with purchases of hearing aids.
5000 Cheshire Parkway North, Plymouth MN 55446; 1-800-234-5422;
www.miracle-ear.com/childrenrequest.aspx

Medical Needs

Medicaid: Medicaid is available to low-income persons who are either: Over age 65, under age 19, a relative providing care for a child (up to age 18), pregnant, disabled, blind, in or planning to enter a nursing home or rest home. Full Medicaid covers most medical needs. **NC Health Choice:** free or reduced price comprehensive health care program for children. Apply for Medicaid and NC Health Choice at Mecklenburg County Department of Social Services, 301 Billingsley Rd or 3205 Freedom Dr. 704-336-3000.

Family Health Resource Line, NC: Answers questions, makes referrals and provides health information about pregnancy, parenting skills, breastfeeding, nutrition and WIC, childhood and adolescence. Provides basic facts and sends printed resources, including Medicaid applications. 1-800-367-2229

Area Mental Health/ MeckLink Behavioral Healthcare: Screening and triage referral line for county residents challenged by mental health, developmental disability or substance abuse issues. 704-336-6404 or 1-877-700-3001

Bethesda Health Center: Provides primary medical care by appointment only. Spanish speaking interpreters and bilingual staff available. 133 Stetson Drive, Call (704) 596-5606 Monday through Friday from 9:00 am to 2:00 pm to make appointments. Appointments held Wednesdays from 2:00 pm to 7:00 pm.

CARE RING-Low Cost Clinic: Provides basic health care to those who can afford modest office visit fees. The clinic is open Monday-Friday from 8 a.m. to 5 p.m. Provides adult immunizations, adult blood screening, TB testing, physical exams for employment and school, and preventive health services for a low-cost on service. Call for appointment. 601 E. Fifth St., Ste 140 (704) 375-0172

CARE RING-Physicians Reach Out: A nonprofit outreach program that provides primary and specialty medical and dental care to eligible uninsured residents in Mecklenburg County. Eligibility criteria includes resident of Mecklenburg County, have income at or below 200% of Federal Poverty guidelines, must not have Medicaid, Medicare, VA, or private insurance and must not have been a patient of any sliding scale or subsidized health clinic within the past 24 months. 601 E. Fifth St. Ste 140, 704-371-4740

Carolinas Medical Center Outpatient Clinics and Pharmacy: Provides on-going health care for low-income persons in Mecklenburg County. Office visits for residents meeting income and eligibility requirements are on sliding scale. Established patients without prescription coverage can purchase medications prescribed by a CMC clinic or hospital at a CMC pharmacy at a reduced cost. Prescriptions from outside providers will not be filled at clinic pharmacies. A deferment of the medication cost or co-pay may be given for uninsured or Medicaid patients within a week after a CMC Main hospital or emergency department discharge at Myers Park Clinic. An appointment must be made with one of the following clinics before one can apply for sliding scale program. Clinic locations – Myers Park Clinic - 704-446-1600; NorthPark - 704-446-9991; Biddle Point - 704-446-9987; Behavioral Health - 704-444-2400 or toll free 1-800-418-2065.

Charlotte Community Health Clinic: Provide preventative primary care as well as ongoing chronic disease management for low-income, uninsured Mecklenburg County residents. Eligibility criteria includes residents of Mecklenburg County, low income, uninsured no Medicare, or income below 200% of Federal poverty level, not receiving primary care through other free clinics, CMC Clinics, or C.W. Williams Community Health Center. 6900 Farmingdale Dr. 28212, 704-316-6561

Community Care Partners of Greater Mecklenburg (CCPGM): A network of over 150 providers in Mecklenburg, Union and Anson counties, and a component of CCNC. The program pro-actively identifies at-risk Medicaid enrollees who can benefit from case management services. The CCPGM focus is to ensure enrollees develop a relationship with a Medical Home. 704-512-5555

CW Williams Community Health Center: Provides on-going health care and medications for low-income persons. Accept Medicare, Medicaid and most insurance. Uninsured patients pay on a sliding fee scale for both clinic medical appointments and medications at their pharmacy. 3333 Wilkinson Blvd, and 900 East Boulevard, 704-393-7720

Carolinas Diabetes Center: Pregnant women can be referred through their physician to receive diabetes education, treatment, nutritional care and high-risk obstetrical services. Sliding scale fees for those meeting income and eligibility requirements. Located at 1025 Morehead Medical Drive, Suite 500, (704) 446-2320

Centro Medico Latino: Primary care physician. Cost is \$75 per visit; lab work is not included in visit cost. Walk-ins welcome. Office open from M-F-9-5pm and Sat. 9-1pm, bilingual interpreters available, 1928 Randolph Rd Ste 215, 704-333-0465

Free Clinic of Our Towns: Provides primary care to uninsured residents of Cornelius, Davidson, Huntersville, Mooresville and Troutman. Services include - Health assessments, physicals, diagnosis and treatment for illnesses. Must not have Medicaid, Medicare, or insurance. Walk-in clinic-Open Thursday nights, sign-in -5pm, clinic-6:00- 8:30pm. Ada Jenkins Center, 212 Gamble St, Davidson, 704-896-0471

Heartbright Foundation: Sponsors the South Tryon Wellness Program. Clients of all ages who have cardiovascular disease, diabetes and hypertension can call (704) 373-3002. Prescription assistance available as needed. Located at 2923 South Tryon St., Suite 200

Lake Norman Community Health Clinic: Provides free medical care to low income persons who have no insurance and are residents of the following zip codes: 28031, 28036, 28269, 28216, 28078, 28115 & 28117. Open daytime hours 8:30 am to 4:30 pm and Wednesday nights from 5:30 - 8:30. By appointment only. 14230 Hunters Rd, Huntersville 28078. 704-947-6858

Matthews Health Clinic/ Volunteers in Medicine: Provides free health care to individuals living in Mecklenburg and Union Counties who have no do not receive Medicaid, Medicare , VA or other insurance. Eligibility criteria includes age 6-64, income below 200% of federal poverty guidelines, have no insurance, Medicare, or Medicaid. Eligibility screenings are held on Mondays from 12:30-4pm. Patients are seen by appointment only. 196 S. Trade St, Matthews 28105. 704-841-8882 Applications available at www.matthewshealthclinic.org

Mecklenburg County Health Department: Provides a variety of clinics including: breast & cervical cancer screening, cardiovascular screening (women), childhood immunizations, family planning, flu & pneumonia shots, health check coordination, HIV testing & counseling, pregnancy testing & counseling, refugee health, STD services, TB screening & treatment and some adult vaccines (ex. Hepatitis A & Hepatitis B). Limited pharmacy services for Health Department clinic clients. Locations: Northwest Health Department-2845 Beatties Ford Rd., and Southeast Health Department, 249 Billingsley Rd. - (704) 336-4700

Presbyterian Community Care Cruiser: Mobile clinic that provides immunizations (vaccines) to uninsured and under-insured youth who cannot afford it. (704) 384-3031 or go to www.presbyterian.org/cruiser

Primary Health-Care of Charlotte, PA: Provides care and counseling based on a nursing diagnosis, self-care plan, implementation and follow-up evaluation for the individual, family and work site for low costs. Assessment for sexual abuse by a certified Forensic Nurse Examiner and life support/mentoring group for survivors of sexual abuse. 508 Beatties Ford Rd, (704) 347-1172.

Teen Health Connection: Provides acute, chronic, preventive, and reproductive healthcare; diagnosis and treatment for eating disorders, emotional, behavioral and learning problems; education and training; annual checkups; immunizations; and nutrition and weight management for adolescents age 11-21. Staffed by medical and mental health professionals. Sliding scale fee, Medicaid, most insurance. Call for appointment. 3541 Randolph Rd., Suite 206 704-381-8336

Veterans Affairs Outpatient Clinic/Charlotte Community Based Outpatient Clinic: This clinic offers services for veterans who qualify for VA services. Pharmacy available. Veterans can call (704) 597-3500 to check on eligibility and to schedule an appointment. The address of the clinic is 8601 University East Dr., Charlotte, 28213.

Medications

Patient Assistance Program

Many medical companies provide assistance to low-income patients through their patient assistance programs: www.needymeds.com; www.pparx.org; www.rxassist.org.

MedAssist

Assistance with medication for low-income persons age 18 or older, residing in Mecklenburg County, who are not eligible for full Medicaid or Medicare D coverage. Also provides assistance with applying for patient assistance programs. 704-536-1790; www.medassist.org

Veteran's Administration

Veterans enrolled for care at a VA medical center may use the VA pharmacy for their medications. A VA physician must write prescriptions. Refill requests may be sent in by mail and the pharmacy will mail the medications to the veteran. For additional information: <http://www.va.gov/health/elig>.

Specific Conditions/Illnesses

Arthritis

Arthritis Services

Here to provide help and hope to those people in our community who suffer from arthritis and other related conditions. Provides the following services: educational programs, health services, support group, weight loss. (704) 331-4878

Diabetes

Carolinas Diabetes Center

We care for children and adults with Type 1 diabetes, Type 2 diabetes, and those managing diabetes during pregnancy. Our Certified Diabetes Educators are specially trained nurses and dieticians who work with patients, their families, and their doctors to attain optimal health. Office visits for residents meeting income and eligibility requirements are on sliding scale. Located at 1628 E Morehead St Charlotte. 704- 446-2320

American Diabetes Association

The American Diabetes Association's Charlotte office is committed to educating the public about how to stop diabetes and support those living with the disease. 1300 Baxter St Suite 150 Charlotte, NC 28204; 704-373-9111

Brain Injury

Brain Injury Association of North Carolina

BIANC strives to create a better future for the approximately 188,000 North Carolinians living with brain injury through prevention, support, education, and advocacy programs. www.bianc.net 1-800-377-1464

NC Department of Health and Human Services

The Developmental Disability Section serves as the lead agency for securing services for individuals with developmental disabilities. This section has been deeply involved in assessing the need for services for the brain injury population and implementing special programs to provide services for individuals with TBI. (919) 733-7011

Carolinas Rehabilitation "Project Star"

Project STAR is a community-based program that provides information, referrals, education, training and community programs to individuals with Traumatic Brain Injury (TBI) and their families. It extends the expert services of Carolinas Rehabilitation beyond the hospital and into the community. 704-355-1502

Cancer

American Center Society

Limited supply of items such as ostomy needs, wigs, mastectomy bras and some breast prosthesis; Road to Recovery (rides to patients with no means of transportation to radiation and chemotherapy). Limited assistance with prescription drugs for cancer patients and some equipment, if available. 704-552-6147

Cancer Fund of America

Provides supplies for cancer patients such as liquids dietary supplement, adult diapers, bed pads, dressings, fans, seasonal gift boxes, crutches, lotions, ointments, food items, and various medical supplies. Call for application. 1-800-578-5284

Rohr Rockstars empowers children facing cancer and other extended illnesses to reach their academic goals and to walk confidently and optimistically through their journey as lifelong learners. (704) 307-8210

The March Forth With Hope Foundation provides financial assistance to families battling cancer or other life-threatening diseases. 704-844-9994

The GoJenGo Foundation is a non-profit institution dedicated to providing financial assistance and emotional support to individuals and families, in North and South Carolina, who are battling breast cancer. We provide aid during diagnosis, treatment and recovery. <http://gojengo.org>

Eye Care

Metrolina Association for the Blind

The mission and purpose of this agency is to reduce or eliminate the daily living problems imposed upon people by blindness or severe visual impairment. 704-372-3870

Division of Services for the Blind

Assist low-income people with talking clocks, magnifiers, and other assistive equipment. The Medical Eye Care Program can assist with eyeglasses, eye drops, and some surgeries. 704-563-4168

Lion's Services Eye Clinic

Low cost clinic for eye exams and glasses. 704-599-476

EyeCare America

Those who are age 65 or older and who have not seen an EyeMD in three or more years may be eligible to receive a comprehensive, medical eye exam and up to one year of care at no out-of-pocket cost for any disease diagnosed during the initial exam. Volunteer ophthalmologists will waive co-payments, accepting Medicare and/or other insurance reimbursement as payment in full: patients without insurance receive this care at no charge. The program does not provide eyeglass prescriptions, eyeglass/refraction exams (the prescription part of exam) or cover the cost of glasses. 1-877-887-6327 www.eyecareamerica.org

New Eyes for the Needy provides vouchers for the purchase of new prescription eyeglasses. 549 Millburn Avenue, P.O. Box 332, Short Hills, NJ 07078-0332. (973) 376-4903. E-mail: neweyesforthenedy@verizon.net. <http://www.neweyesforthenedy.org>.

www.glassesfair.com

Offers quality glasses at reduced prices starting at \$44.95.

Other

Christy's Courage Foundation

The mission of Christy's Courage Foundation is to improve the quality of life for children, adults, and their families with EA/TEF by offering support groups, medical education, pharmaceutical & medical equipment, and holistic treatment resources. <http://christyscourage.com>

Kidney Foundation of NC

The National Kidney Foundation is dedicated to preventing kidney and urinary tract diseases, improving the health and well-being of individuals and families affected by kidney disease and increasing the availability of all organs for transplantation. 704-519-0020

MeckLink Behavioral Healthcare

Provides services to county residents challenged by mental health, developmental disability or substance abuse issues. 704-336-6404

Multiple Sclerosis Society

The Society helps people affected by MS by funding cutting-edge research, driving change through advocacy, facilitating professional education, and providing programs and services that help people with MS and their families move their lives forward.

704-525-2955 or 800-477-2955

Muscular Dystrophy Association

MDA offers assistance in obtaining prescribed items through its national equipment program and referrals to community resources. MDA also assists with repairs to medical equipment used in connection with a neuromuscular disease. 704-567-2912

Piedmont Health Services and Sickle Cell Agency: To provide outreach, education, screening and case management for people with high-risk health problems. (704) 910-2002

Regional AIDS Interfaith Network: RAIN engages the community to transform lives and promote respect and dignity for all people touched by HIV through compassionate care, education and leadership development. (704)372-7246

Miscellaneous

Big Brothers and Sisters

Big Brothers Big Sisters makes meaningful, monitored matches between adult volunteers ("Bigs") and children ("Littles"), ages 6 through 18, in communities across the country. 704-910-1301 ext 1016

Bottles N Bottoms

Bottles N Bottoms currently serves families that live in a household with income at or below Medicaid and WIC guidelines in Mecklenburg County. Babies can receive supplemental formula up to age 1 and supplemental diapers up to age 3 depending on availability of diapers and formula on a quarterly basis. You must be referred by a community agency.

CharMeck 311

Provides easy access to local government. Customer Service Representatives are available to answer your questions and/or process selected service requests 24 hours a day, seven days a week.

Child Support Enforcement

Help with establishing paternity, child support orders and collection of Child Support. (704) 432-9300

Facing Forward is a non-profit organization that helps individuals who have congenital or acquired facial or physical differences cope with staring and communicate with confidence, control and courage. (704) 895-7634

Gaston Community Action Partnership

The Weatherization Assistance Program makes homes energy efficient for low-income households by addressing safety conditions; i.e. air sealing, insulation, and repairing heating and cooking systems. 704-940-1752

Just 1 Call

One stop source of information and assistance for seniors and adults with disabilities living in Mecklenburg County, as well as their families and professional caregivers, where they may reside. This service is confidential, free of charge and easy to use. (704) 432-1111

Social Security Administration

Applications for Social Security cards, SSI and Social Security disability. 1-800-772-1213

Support Works

Central phone services that gives current information on multiple support groups in the area (i.e., AA, NA, SA, incest survivors). 704-331-9500

Time Out Youth is a youth center for lesbian, gay, bisexual, transgender, and questioning (LGBTQ) youth and their allies, ages 11-20, in Charlotte and the surrounding areas. We offer support, advocacy, and programs for personal develop and social interaction. 704-344-8335

Substance Abuse

Alcoholics Anonymous	704-332-4328
Cascade Program (treatment for pregnant women)	704-336-4844
Anuvia (Treatment and drug education center)	704-376-7447
Family Outreach & Counseling Center	704-509-9917
Hope Haven	704-372-8809
McLeod Addictive Disease Center	704-332-9001
Mecklenburg County Detox Center	704-336-3067
MeckLink Behavioral Healthcare	704-336-6404
Narcotics Anonymous	980-200-9349

Transportation

Department of Social Services 704-336-3000

Elderly Disabled Transportation Assistance (EDTAP) for Adults aged 60+ and children and adults with a disability are transported to and from dialysis or chemotherapy. Passengers pay a \$1.50 fare. Congregate Transportation provided directly by MTS for adults aged 60+ to and from Mecklenburg County Senior Citizens Nutrition sites for a nutritious meal and social activities. Contributions are accepted but not required. (704-336-3000)

Elderly General Purpose (EGP) Transportation for adults aged 60+ that are not living in an assisted living facility or nursing home or persons with a disabilities (SSI, SSA Disability, Veterans Disability) are transported to and from medical appointments, grocery shopping, Recreation and Senior Centers, paid employment, post secondary education services and Mecklenburg County Senior Nutrition Program (SCNP) sites. Bus service is the primary mode of transportation. When the person cannot ride the bus, door-to-door transportation is provided. A physical assessment is required. The fare for a monthly bus pass is \$10.00. Passengers pay a \$2.80 fare. (704-336-3000)

Rural General Purpose (RGP) Transportation within a town or an unincorporated region of Charlotte, from a rural area to the nearest CATS bus stop or from one rural area to another rural area within the same region. Customers are responsible for CATS bus fare. Door to door service is provided within the rural area (e.g., Matthews to Matthews, Pineville to Matthews, Huntersville to Huntersville or Huntersville to Davidson). Passengers pay a \$1.50 fare. (704-336-3000)

Medical Transportation for adults and children authorized to receive Medicaid transportation are transported to and from a medical destination. CATS bus service is the primary mode of transportation. When the person cannot ride the bus, door-to-door transportation is provided. A physical assessment is required. (704-336-3000)

Senior Citizens Nutrition Congregate (SCNP) transportation provided directly by MTS for adults aged 60+ to and from Mecklenburg County Senior Citizens Nutrition sites for a nutritious meal and social activities. Contributions are accepted but not required. Veterans Transportation for qualified veterans are transported to and from Veterans Affairs hospitals in North Carolina and to and from medical clinics in Charlotte. (704-336-3000)

Veterans Services Transportation qualified veterans are transported to and from Veterans Affairs hospitals in North Carolina and to and from medical clinics in Charlotte. (704-336-2102).

Comprehensive Community Program (CCP) transportation provided directly by MTS for disabled individuals to sheltered workshops/supported employment sites. (704-336-3000)

Adult Day Care adults receiving CAP may qualify for this service; referral by Social Worker or CAP Case Mgr only. There is no fee for this service.

Shepherd's Center: provide rides to medical services, dental and therapy appointments as well as to the grocery store, bank and other necessary appointments. Calls are received in the SCC office and available volunteers identified who contact the individual in need of a ride. Donations are accepted. 704-334-4637, East 704-338-1511, South 704-541-0100

Red Cross: Volunteers provide transportation for medical appointments; must be able to walk with little or no assistance. 704-376-1661

Special Transportation: City of Charlotte Transportation for those unable to ride a regular city bus. Call for an application. 704-336-2637

Metrolina Association for the Blind: Assist individuals who are blind and visually impaired in maintaining an independent lifestyle by providing transportation for medical appointments, business and shopping trips. This program is designed to be one option for transportation while simultaneously educating the users on all types of transportation available in the area.
704-887-5134

American Cancer Society: Road to Recovery provides rides to patients with no means of transportation to radiation and chemotherapy. 704-552-6147

Veterans

Charlotte Bridge Homes

Charlotte Bridge Home helps Charlotte veterans successfully transition home after military service by identifying their education, employment and healthcare needs and connecting them to available community, state and federal resources. 704-332-8802 <http://charlottebridgehome.org>

Veteran Services Office

Offers assistance with VA benefits. 700 North Tryon St. Charlotte NC; Office Hours: Monday – Friday 8:30AM to 3:30PM; 704-336-2102